

# Leading Telecoms Company Swisscom Moves to Payara Server from GlassFish

Swisscom wanted the peace of mind of a reliable and fast acting support service for its two platforms within its mission critical infrastructure. They migrated from GlassFish in 2015 after being impressed by the quality and affordability of Payara Enterprise.

## Solution

Swisscom found the transition to Payara Enterprise “very easy” and without any significant problems. After receiving support through Payara Enterprise, Swisscom reviewed as the experience with the comment: “the reply was fast and helpful.” Having Payara Enterprise meant Swisscom received the fix in a customer-only build, shortening the time to get the fix to test by two months. Payara Enterprise provides access to a Maven repository hosting monthly patched builds of Payara Server and Payara Micro. Swisscom had all builds from both the feature and stability stream available to use, enabling easy integration to the full development cycle.

Since Swisscom chose the 24x7 option of included support with their Payara Enterprise contract, Payara Support engineers were available around the clock to help with any encountered issues and for reassurance in supporting mission critical applications.

## Results

Payara Enterprise provided quick solutions to Swisscom with some fixes immediately available from Payara engineers once the issue was identified. This reduced project problem solving time for multiple projects with no need for Swisscom engineers to further investigate solutions.



[info@payara.fish](mailto:info@payara.fish)



+44 207 754 0481



[www.payara.fish](http://www.payara.fish)



# swisscom

## About Swisscom

Swisscom, Switzerland’s leading telecoms company and one of its leading IT companies, is headquartered in Ittigen, close to the capital city Berne. Swisscom’s international activities are concentrated mainly in Italy, where its subsidiary Fastweb is one of the biggest broadband providers. More than 20,000 employees generated sales of CHF 11.7 billion to the end of 2017. The company has a long history and was founded in 1852.

**Industry:** Telecommunications

**Location:** Bern, Switzerland

### Software & Services:

- Java EE/Jakarta EE
- Payara Server Enterprise

### Payara Platform Enterprise Includes:

#### Choice of support:

- Migration & Project Support
- 24x7 – for mission critical environments
- 10x5 – business hours support

#### Ensures service level agreement (SLA) operation of your application server with:

- Unlimited tickets
- Customer Knowledge Base
- On-boarding support
- 10-year software lifecycle
- Fully supported production binaries
- Fully supported ecosystem components
- Access to Zulu Enterprise-fullysupported builds of OpenJDK