



Hyperwallet Increases Payara Platform Efficiency with Payara Enterprise Support

Hyperwallet had been using Payara Server to host their global payout platform application for several years. After they learned how to use Payara Server and knew they could rely on the open source Java application server to reliably host their business-critical applications, Hyperwallet decided they should take open source to the next level with Payara Enterprise support. Their team wanted to ensure they were using the product correctly and to the best of its abilities.

Challenges

Hyperwallet's team of developers implemented Payara Server on their own and knew their use of the robust application server could be optimized for improved performance. They didn't have any issues at the time, but Hyperwallet was interested in proactively looking at their configuration of Payara Server to reduce risks of future problems or downtime and wanted the experts at Payara to look at their environment to see what could be improved.

Solution

Hyperwallet obtained Payara Enterprise support and requested a configuration review offered through Payara Accelerator consulting services. Payara Accelerator is only available to support customers. An Accelerator consultant conducted the configuration review consisting of over 70 checks of Hyperwallet's installation, packaging, application deployment, JVM options, and availability. Payara discovered 17 areas that need adjustments to improve efficiency, stability, and performance.

A configuration review is an investigation of the Payara Platform installation and the configuration of the domain and the application. The consultants make recommendations based on the type of your application, how the application features are used, and any third-party components to optimize the settings and maximize the use.

About Hyperwallet

Hyperwallet is a global payout platform with its enterprise clients and clients' payees located all over the world. A member of the PayPal family, Hyperwallet provides organizations with an efficient and transparent way to offer payout method optionality and currency choice to their globally dispersed payees. Hyperwallet's payment technology supports mass payouts across the globe, whether those payments are salaries, commissions, or royalties. Hyperwallet has offices in some of the world's top tech cities, including San Francisco, Austin, Vancouver, Sydney, and London.

Industry: Financial Services

Location: Worldwide

Software & Services: Payara Server 4, Hyperwallet's International Payout Platform

Payara Support Services: Payara Enterprise Support, Payara Accelerator Configuration Review

For more information visit www.payara.fish or contact us on info@payara.fish





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Results

While Hyperwallet had taught themselves to install and use Payara Server to host their global application successfully, the configuration review found about 25% of the items checked should be fixed and improved. With the configuration review report provided by Payara, Hyperwallet can implement the suggested changes to ensure they maintain a stable, high performing solution for their customers.

About Payara Enterprise Support

Payara Enterprise lets **you** decide when to migrate from one release to the next with a 10-year support lifecycle and access to extra release streams. You'll maintain the security and stability of your applications environment from the JVM on up.

Our global engineers go beyond the support help desk, offering fast issue resolution and 24-hour support options for your production Payara Server environment, while also giving customers priority on bug fixes and new features requests.

Payara Enterprise customers enjoy a choice of 10x5 or 24x7 support, unlimited tickets, access to a private customer knowledge base and use of fully-supported builds of OpenJDK through our partnership with Azul.

For more information visit www.payara.fish
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