



# Appriss Migrates from GlassFish to Payara Server to Deliver Their Critical Web Applications

**Appriss needed to migrate from GlassFish 3 to 4 but encountered large hurdles that halted progress. Payara was able to overcome these problems & enable Appriss to deliver their critical customer facing web applications with the added confidence of 24/7 Expert Support.**

## How Payara Helped

When migrating from GlassFish 3 to GlassFish 4, Appriss encountered a specific problem which prevented them from a successful migration. Payara engineers were able to get several 'showstopper' issues resolved and successfully migrate all of Appriss production GlassFish applications and services to Payara Server.

On several occasions, Payara Support engineers worked with Appriss engineers via screen-sharing to re-produce, troubleshoot and fix the issues. Appriss also found the Support Portal a great benefit, as it allowed them to log in and see at a glance any open issues, as well as track status and activity on open items.

Appriss was able to take advantage of Payara's flexible options and pricing for multiple server environments and clusters. They found the Migration & Project Support a great way to get support during the development process before moving to production. Appriss was able to work with Payara to identify and resolve several issues during the Migration & Project Support period before migrating their production environment to Payara Server.

## Results

Appriss was able to successfully migrate all applications that were on GlassFish 3 to Payara Server. This was a key objective and a critical component in their data center migration project.

Appriss has now deployed several of their critical customer-facing web applications on Payara Server. Additionally, their core data collection network and notification platform also relies on services that are deployed to Payara Server. Payara Support was found to be very responsive and provided quick access to patches and fixes. This is critical for Appriss as it enables them to respond quickly to any issues they encounter.

## About Appriss

Originally known as Interactive Systems and The VINE Company, Appriss, Inc. was founded in 1994. Working with government officials the company developed the United States first automated victim information and notification system. VINE® (Victim Information and Notification Everyday). VINE remains the nation's leading automated victim notification solution, delivering more than 40 million notifications annually.

At the beginning of 2016, Appriss divided into three distinct business entities: Public Safety, Healthcare and Retail, to bring industry-focus to their diverse family of data-driven solutions.

**Industry:** Data Solutions for Retail, Health and Safety.

**Location:** Louisville, Kentucky, US

**Services:** Production Support

**Technologies:** Java EE, GlassFish, Payara Server

For more information visit [www.payara.fish](http://www.payara.fish) or contact us on [info@payara.fish](mailto:info@payara.fish)

